

## Escalation Matrix

Details of designation	Contact Person Name	Address where the physical address location	Contact No.	Email-ID	Working hours when complaints can call
Customer Care	Chandan Jaiswal	53, Lake Garden, Set-1, Udyan-2, Eldeco, Raibareli Road, Lucknow– 226025,UP India	9935027113	53chandan@gmail.com	10am - 5.00pm
Head of Customer Care	Chandan Jaiswal	53, Lake Garden, Set-1, Udyan-2, Eldeco, Raibareli Road, Lucknow– 226025,UP India	9935027113	53chandan@gmail.com	10am - 5.00pm
Compliance Officer	Chandan Jaiswal	53, Lake Garden, Set-1, Udyan-2, Eldeco, Raibareli Road, Lucknow– 226025,UP India	9935027113	53chandan@gmail.com	10am - 5.00pm
CEO	Chandan Jaiswal	53, Lake Garden, Set-1, Udyan-2, Eldeco, Raibareli Road, Lucknow– 226025,UP India	9935027113	53chandan@gmail.com	10am - 5.00pm
Principal Officer	Chandan Jaiswal	53, Lake Garden, Set-1, Udyan-2, Eldeco, Raibareli Road, Lucknow– 226025,UP India	9935027113	53chandan@gmail.com	10am - 5.00pm